

# New Way to Report Maintenance

Omnichannel Technology powered by **bricks+**  
AGENT

*Easiest way to send a maintenance request*



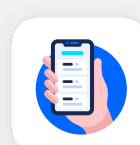
Scan QR Code

Two-Step Process:

OR



Email your maintenance requests to  
**[maintenance@bricksandagent.com](mailto:maintenance@bricksandagent.com)**



Call your maintenance requests to  
**09 801 8195**

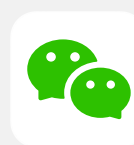
*Other ways to send maintenance*



**Whatsapp**

Send a chat message to

**+61480019292**



**WeChat**



**Languages Supported**

English, Chinese (Mandarin), Chinese (Cantonese), Hindi, Arabic, Greek, Spanish, Italian, Punjabi, Tagalog, and Vietnamese

*How does it work?*

**01**



Fill out an online form. Attach images, videos & provide additional info.

**02**



The details you provided go straight to your Property Manager.

**03**



Receive updates about the status of your job to your inbox.

There's no need to download an app - just send your maintenance request.

Our system will automatically match the email or phone number you're sending from to the details registered for the property.

If you update your email address or phone number, just let your property manager know.