



NOTICE TO CONSUMERS

- 1 The above in-house procedures of the Agent is for dealing with complaints and dispute resolution.
- 2 Consumers may access the Real Estate Agents Authority's complaint process in the event of a complaint, without first using the above in-house procedures of the Agent.
- 3 Any use of the above in-house procedures of the Agent by consumers will not preclude them from making a complaint to the Real Estate Agents Authority.